

PCQUEST

UNDERSTAND CHOOSE IMPLEMENT IT

Mahindra & Mahindra Financial Services - BI Deployment

Considerable productivity improvement in getting various reports for analysis has resulted across the company's departments.

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The Problem: Mahindra & Mahindra Financial Services required an MIS reporting and data analysis solution that could help generate and schedule reports to the management to track and understand the performance and do better monitoring of collections & business. The IT team used to provide reports to the users in Excel sheets, which was a tedious manual task. Thus there was a need to have a BI tool which could provide insight into the business and help increase productivity as well.

The Solution: The company deployed one 1Key BI solution that offered automated scheduling system, which has resulted in making the job easier by adding predictability to the AIS environment. To the top management, it provides a means of holding down costs through better use of personnel and technology.

The Result: It has resulted in 30-35 % productivity improvement at the IT level in terms of meeting the business users reporting and analysis needs. 20%-25% productivity increase has been observed at the business user level due to user friendly 1KEY interface and capability to provide on-the-fly ad-hoc reporting analysis.

Project Head



Ranganathan N.N.
Manager - BITS

- **Internal Team Size:** 2 MIS Analysts
- **Implementation Partner:** MAIA Intelligence
- **Deployment Location:** PAN India
- **Tech Used:** Existing hardware infrastructure was used with database being Oracle, MySQL, MS SQL 2000/2005
- **Target Customers:** Meant for business users across the operation, marketing, MRHFL, HR and the top
- **Project Timeline:** Start Date: April 2010
End Date: September 2010

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